

# ***Reliability***

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***TIP – FTP – UB***

# ***Outline***

- ☑ ***Strategic Importance of Maintenance and Reliability***
- ☑ ***Reliability***
  - ☑ ***Improving Individual Components***
  - ☑ ***Providing Redundancy***

# ***Learning Objectives***

***When you complete this session you should be able to:***

- 1. Describe how to improve system reliability***
- 2. Determine system reliability***

# ***Strategic Importance of Maintenance and Reliability***

- ☑ *Failure has far reaching effects on a firm's***
  - ☑ *Operation***
  - ☑ *Reputation***
  - ☑ *Profitability***
  - ☑ *Dissatisfied customers***
  - ☑ *Idle employees***
  - ☑ *Profits becoming losses***
  - ☑ *Reduced value of investment in plant and equipment***

# ***Maintenance and Reliability***

- ☑ *The objective of maintenance and reliability is to maintain the capability of the system while controlling costs***
- ☑ *Maintenance is all activities involved in keeping a system's equipment in working order***
- ☑ *Reliability is the probability that a machine will function properly for a specified time***

# ***Important Tactics***

## **☑ *Reliability***

- 1. Improving individual components***
- 2. Providing redundancy***

## **☑ *Maintenance***

- 1. Implementing or improving preventive maintenance***
- 2. Increasing repair capability or speed***

# ***Maintenance Strategy***

## ***Employee Involvement***

***Information sharing  
Skill training  
Reward system  
Employee empowerment***

## ***Maintenance and Reliability Procedures***

***Clean and lubricate  
Monitor and adjust  
Make minor repair  
Keep computerized records***

## ***Results***

***Reduced inventory  
Improved quality  
Improved capacity  
Reputation for quality  
Continuous improvement  
Reduced variability***

**Figure 1**

# ***Reliability***

***Improving individual components***

$$***R_s = R_1 \times R_2 \times R_3 \times \dots \times R_n***$$

***where      $R_1$  = reliability of component 1***  
***$R_2$  = reliability of component 2***  
***and so on***



# Overall System Reliability

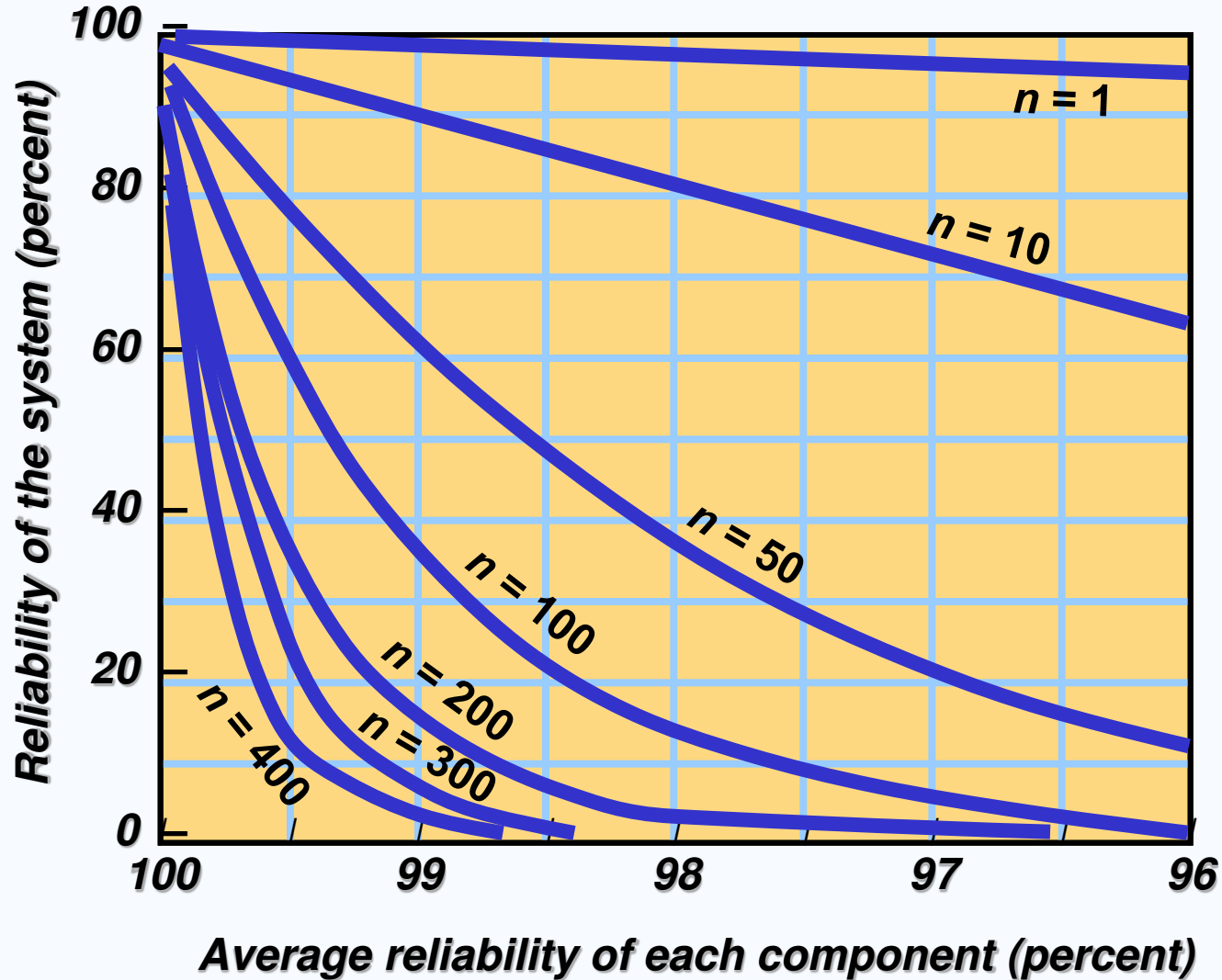
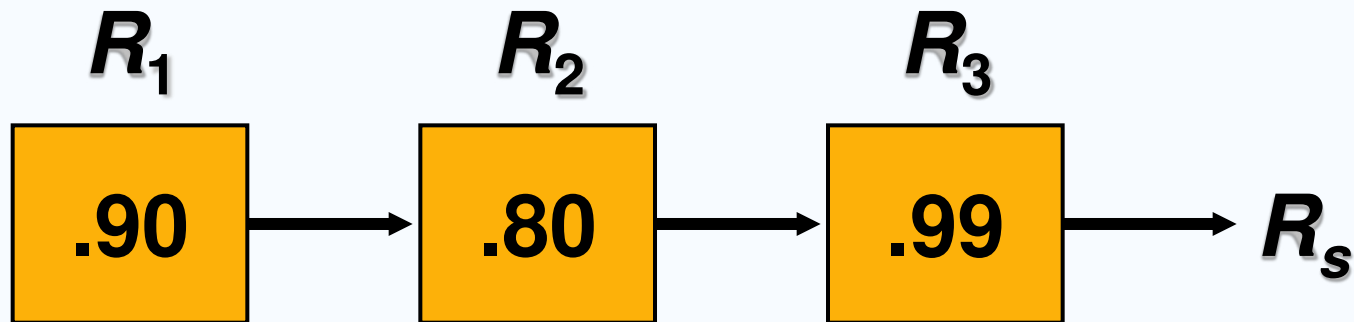


Figure 2

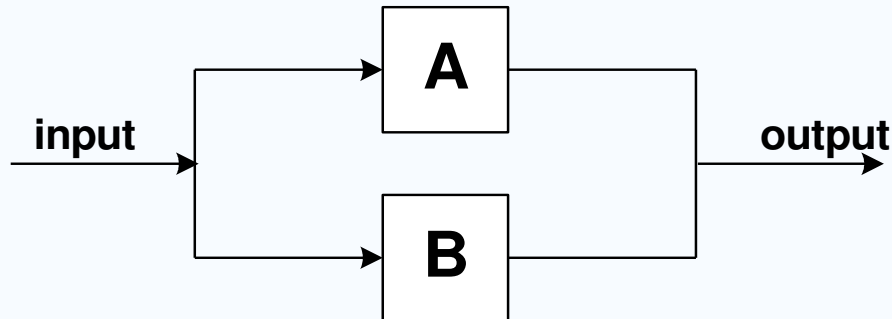
# ***Reliability Example***



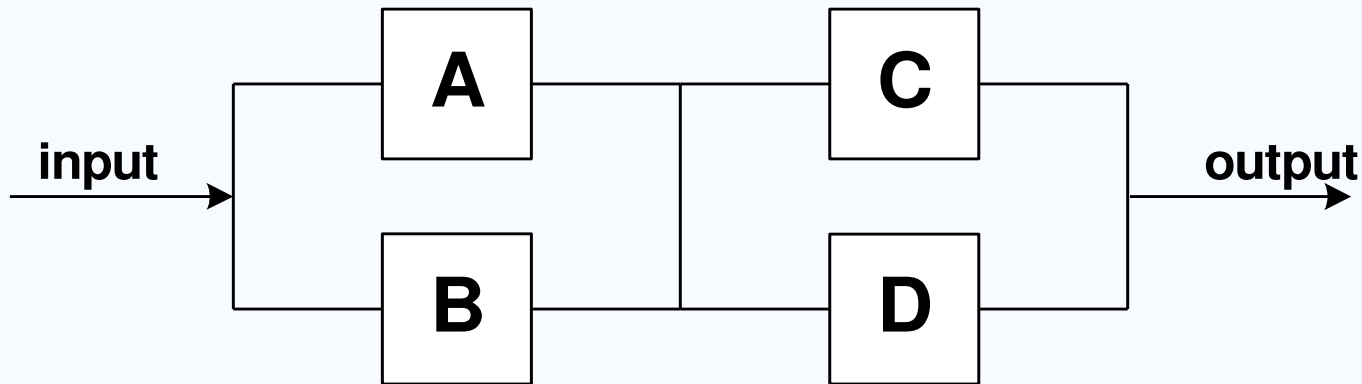
***Reliability of the process is***

$$***R_s = R_1 \times R_2 \times R_3 = .90 \times .80 \times .99 = .713 \text{ or } 71.3\%***$$

# ***Reliability Example***



$$R = 1 - (1 - R_A) (1 - R_B)$$



$$R = [1 - (1 - R_A) (1 - R_B)] [1 - (1 - R_C) (1 - R_D)]$$

# ***Product Failure Rate (FR)***

***Basic unit of measure for reliability***

$$FR(\%) = \frac{\text{Number of failures}}{\text{Number of units tested}} \times 100\%$$

$$FR(N) = \frac{\text{Number of failures}}{\text{Number of unit-hours of operating time}}$$

***Mean time between failures***

$$MTBF = \frac{1}{FR(N)}$$

# ***Failure Rate Example***

***20 air conditioning units designed for use in a  
production facility operated for 1,000 hours  
One failed after 200 hours and one after 600 hours***

$$***FR(\%) = \frac{2}{20} (100\%) = 10\%***$$

$$***FR(N) = \frac{2}{20,000 - 1,200} = .000106 \text{ failure/unit hr}***$$

$$***MTBF = \frac{1}{.000106} = 9,434 \text{ hrs}***$$

# ***Failure Rate Example***

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$$MTBF = \frac{1}{.000106} = 9,434 \text{ hrs}$$

# ***Failure Rate Example***

***20 air conditioning units designed for use in a production facility operated for 1,000 hours***

***One failure***

***Failure rate per trip***

$$FR = FR(N)(24 \text{ hrs})(6 \text{ days/trip})$$

$$FR = (.000106)(24)(6)$$

$$FR = .153 \text{ failures per trip}$$

$$FR(N) =$$

$$MTBF = \frac{1}{.000106} = 9,434 \text{ hrs}$$

# ***Providing Redundancy***

***Provide backup components to increase reliability***

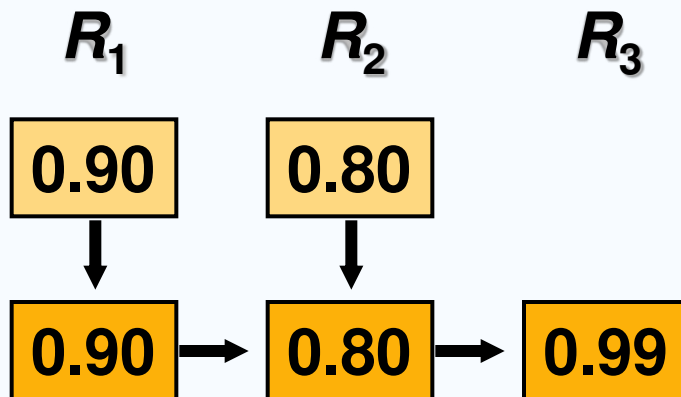
$$\left[ \begin{array}{c} \text{Probability} \\ \text{of first} \\ \text{component} \\ \text{working} \end{array} \right] + \left[ \begin{array}{c} \text{Probability} \\ \text{of second} \\ \text{component} \\ \text{working} \end{array} \right] \times \left[ \begin{array}{c} \text{Probability} \\ \text{of needing} \\ \text{second} \\ \text{component} \end{array} \right]$$

$$\begin{array}{ccccccc} (.8) & + & (.8) & \times & (1 - .8) \\ = & .8 & + & .16 & = & .96 \end{array}$$



# Redundancy Example

*A redundant process is installed to support the earlier example where  $R_s = .713$*



*Reliability has increased from .713 to .94*

$$\begin{aligned} &= [.9 + .9(1 - .9)] \times [.8 + .8(1 - .8)] \times .99 \\ &= [.9 + (.9)(.1)] \times [.8 + (.8)(.2)] \times .99 \\ &= .99 \times .96 \times .99 = .94 \end{aligned}$$

# ***Maintenance***

- ☑ ***Two types of maintenance***
  - ☑ ***Preventive maintenance –  
routine inspection and servicing  
to keep facilities in good repair***
  - ☑ ***Breakdown maintenance –  
emergency or priority repairs on  
failed equipment***

# ***Implementing Preventive Maintenance***

- ☑ Need to know when a system requires service or is likely to fail***
- ☑ High initial failure rates are known as infant mortality***
- ☑ Once a product settles in, MTBF generally follows a normal distribution***
- ☑ Good reporting and record keeping can aid the decision on when preventive maintenance should be performed***

# ***Increasing Repair Capabilities***

- 1. Well-trained personnel***
- 2. Adequate resources***
- 3. Ability to establish repair plan and priorities***
- 4. Ability and authority to do material planning***
- 5. Ability to identify the cause of breakdowns***
- 6. Ability to design ways to extend MTBF***